

**Christopher Taverna**  
**W202 Thompson Hall**  
**SUNY Fredonia**  
**Fredonia, NY 14063**  
**716-673-3340**  
**christopher.taverna@fredonia.edu**

## **Professional Experience**

2010-Present	Windows Lab Systems Administrator	SUNY Fredonia
2009-2010	HelpDesk Support Specialist	SUNY Fredonia
2007-2009	HelpDesk Consultant/Technician, SL-3	SUNY Fredonia
2001-2007	HelpDesk Consultant/Technician, SL-2	SUNY Fredonia

## **Education**

1997	Bachelor of Science Major: Mathematics Minor: Computer Science	SUNY Fredonia
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## **Professional Certifications**

2010	Microsoft Certified IT Professional- Enterprise Support Technician
2010	Microsoft Certified Technology Specialist - Windows Vista:Config
2006	Microsoft Certified Systems Engineer
2006	Microsoft Certified Systems Administrator: Messaging
2005	Microsoft Certified Systems Administrator
2005	Microsoft Certified Desktop Support Technician
2001	Microsoft Certified Professional
1998	CompTIA A+ Certified Service Technician

## **Professional Activities**

2011-Present	Fredonia University Senate	Chair
2011-Present	Professional Development Center	Associate
2011-Present	Information Technology Board	Member
2011-Present	ITAB Lab Committee	Co-Chair
2008-Present	Professional Development Committee	Member
2007-Present	College Review Panel	Member
2006-Present	Emergency Preparedness Committee	Member
2010-2011	United University Professions, Fredonia	Treasurer
2010-2011	Connections Mentoring Program	Mentee
2010-2011	Google Apps Migration Team	Member
2010-2011	Fredonia University Senate	Vice Chair
2010-2011	Academic Affairs review Committee	Member
2009-2011	ITS Disaster Recovery Team	Member
2009-2010	United University Professions, Fredonia	Newsletter
2009-2010	Professionals Personnel Policies	Chair
2009	FPAC Investigation Subcommittee	Chair
2009	Professional Enhancement Program	Chair
2009	UUP Taskforce on Progressive Taxation	Member

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### **Professional Activities (continued)**

2008-2011	ITS Leadership Team	Member
2008-2011	United University Professions, Fredonia	Amenities
2008-2010	Connections Mentoring Program	Mentor
2008-2010	Faculty and Professional Affairs Committee	Chair
2008-2009	Online Learning Advisory Committee	Member
2008	Faculty and Professional Affairs Comm.	Vice Chair
2006-2010	Fredonia University Senate	Senator
2006-2007	Office 2007/Windows Vista Project Team	Member
2006-2007	Educational Technology Search	Member
2005-2006	SharePoint Services Project Subcommittee	Chair
2005-2006	Exchange Project Team	Member
2004-2006	Active Directory Project Team	Member
2003-2010	ITAB Lab Committee	Member
2002	ITS Search Committee	Member

### **Professional Associations**

2007-Present	Association for Computing Machinery
2001-Present	United University Professions
2001-Present	SUNY Computing Officers Association

### **Presentations**

2011	Administrator Privileges on Windows Desktops SUNY Technology Conference
2007	Creating Blogs with School Age Children Early Childhood Conference
2006	Using Blogs and RSS for Effective Communication Conference on Instructional Technologies
2005	A Guide to Safe Computing SUNY Fredonia Technology Fair

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### **Workshops (SUNY Fredonia 2005-Present)**

Beyond the Mail: Making the Most of Google Apps  
Making Google Mail Work For You  
Introduction to Google Apps  
Making Outlook 2007 Work For You: Mail  
Making Outlook 2007 Work For You: Calendar  
Time Management  
Advanced Outlook: Calendars, Tasks, and Contacts  
Advanced Outlook: Rules Archiving, and Grouping  
Connecting To and Using Your Personal Data Storage

### **Workshops (Various, 1999-Present)**

Creating Blogs with School Age Children  
Utilizing Mission Fish and eBay for Fundraising  
Introduction to the Internet and E-Mail  
Using Your Computer  
Basic File Management and Windows Navigation  
Basic Computer Safety  
Effectively Using a Scanner  
Basic Web Design  
Effectively Using a Digital Camera  
Basic Computer Maintenance

### **Community Activities**

2009-Present	A Starting Small Project	Webmaster
2006-Present	Alpha Phi Omega, Chi Pi Chapter	Staff Advisor
2009-2010	Rainbow Farm School	Webmaster
2008-2010	Chautauqua County Association for the Education of Young Children	Webmaster
2007-2009	Chautauqua County Association for the Education of Young Children	Treasurer