#### THIS SYLLABUS WILL ALWAYS BE AVAILABLE IN ONCOURSE. IF YOU STILL FEEL THAT IT IS NECESARY TO PRINT IT OUT, PLEASE PRINT DOUBLE-SIDED

# Interpersonal Communication, Fall 2019

Comm 221-02, T&R 2-3:20pm, Fenton Hall 175

**Instructor** Dr. Tracy Marafiote (she/her/hers)

Best contact: tracy.marafiote@fredonia.edu (write name/course in Subject Line)

Office: 316 McEwen Hall, 673-3825

Office Hours: Tues 12:30-1, Wed 1-3pm, Thurs 11-12:30, & by appointment

**Dept of Communication:** 324 McEwen Hall, 673-3410

### Course Description & Goals

The Communication Studies major addresses critical thinking, communicative concepts and skills, and relational and participatory effectiveness in the personal, public, and professional spheres. This is a Communication Studies course and as such it focuses upon theories of relational and interpersonal comm and the numerous ways that our choices, behaviors, and communicative practices shape our relationships in all three spheres.

#### IT'S IN THE SYLLABUS

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#### **Interpersonal communication** can be

viewed as the process by which at least two people jointly create a social relationship by interacting (communicating) with one another. Sometimes such communication is satisfying and fulfilling; other times it can feel dissatisfying or confusing. We will study a range of factors relevant to each of these (satisfying or un-) relational states and the ways that you contribute to them through your communication patterns and practices.

A fundamental course goal is increasing your understanding of the complexity of interpersonal communication and promoting an awareness of how various relationships develop. Linking theory with practical skills, we will apply course concepts in ways that enable both your comprehension and appreciation of how communication works in the development, maintenance, and termination of relationships of all types. Specifically, we will examine your roles in these processes.

In doing so, the course addresses the following **Department of Communication Learning Goals**, which state that students must demonstrate the ability to:

- 1. understand, evaluate, and communicate creatively—within and across technically and culturally diverse systems—in ways that responsibly confirm the value of all system members.
- 4. understand and apply ethical principles to the practice of communication in research, interactions, and creative processes in diverse social, cultural, and professional spheres.
- 6. forge connections between the skills and knowledge acquired in their communication major with their lives, careers, and education beyond the baccalaureate.

An essential NOTE: In this course, "relationship" does not necessarily refer to romantic relationships. Rather, it is inclusive of relationships with family members, friends, coworkers, clients, or strangers. One guiding question through this course is: what does it mean to be in a relationship? Our readings, class exercises, and assignments will work toward formulating an answer to this question.

Your continued enrollment in this course indicates your agreement to abide by the guidelines, policies, and standards outlined in this syllabus.

## Required Texts

- Gamble, T. S. K., & Gamble, M. W. (2013/2014). Interpersonal Communication: Building Connections Together, Sage Publications, ISBN: 978-1452220130
- Additional readings may be placed on reserve with the Reed Library.

## Department of Communication Philosophy

Communication does not exist outside of relationships. With this in mind, the faculty of the SUNY

Fredonia Department of Communication believe that all communicators, whether in the classroom, on the air, or within created works, have a responsibility to themselves and their audience.

The faculty believe that it is our responsibility to provide perspective and structure as students make choices about their work, and consequently, about themselves and who they are as adults and scholars. We encourage students to make the effort to consider the consequences of their choices for themselves, for others, and for those relationships.

The faculty encourages projects and behaviors that are undertaken with thoughtful respect and consideration for others. We support and encourage work that is both ethical and enriching to the students' community and to personal and professional relationships.

All students should review the **Department of Communication Ethical and Professional Standards** for classroom, college, and community actions at <a href="http://www.fredonia.edu/department/communication/standards.asp">http://www.fredonia.edu/department/communication/standards.asp</a>.

### Instructor Philosophy/Availability

"You cannot afford to think of being here to <u>receive</u> an education: you will do much better to think of being here to claim one." (Adrienne Rich, 1977)

This is a rigorous and effort-intensive course; you will be exposed to issues, perspectives, and theoretical concepts that will demand a high level of effort and engagement. I will conduct each class and our interactions with these expectations. If at any time during this semester you feel that my expectations are unclear, have difficulty meeting any of the above requirements, or have any course-related concerns, please talk with me – preferably **before** it becomes an issue (for assignments, prior to any due date) – so that we can discuss a solution. I make an effort to always be accessible both in and out of the classroom, and am always willing to discuss any issues related to your learning.

AND DIDN'T ASK FOR HELP?

>> ASK FOR HELP! <<

Be aware that I feel strongly that an education is earned through engaged effort to expand your understanding and knowledge of new topics/issues/ideas, as well as your critical thinking abilities. Neither an education nor a good grade is gained simply by paying tuition, attending class, and turning in assignments. As a student you choose the extent to which this course and your education is a priority for you; it is likely that your intellectual success and your grades will reflect your choices and your effort.

## Course, Department, & University Policies

Inclusive Learning Statement The diverse knowledges that students bring to this class are a resource and benefit for learning, intellectual growth, and democracy. I am committed to creating an inclusive classroom free of discrimination or harassment, and in which: each class member is able to hear and respect each other; students of all genders, sexualities, abilities, races, ethnicities, religions, ages, socioeconomic statuses, and cultures feel heard, safe, respected; all members are able to focus on our shared task of gaining knowledge. These require that all members of the class commit to (University Policies) and participate in (Student Rights & Responsibilities (Code of Conduct)) maintaining respectful and professional relationships. For example:

- Names/Pronouns We each have the right to be addressed by the name and pronouns that correspond to our gender identity, including non-binary pronouns (see <u>Guide</u>). If you use a name that differs from the official Fredonia list, let me know so I can address you using your preferred or chosen name. Rosters do not list gender or pronouns; please (optional!) indicate the pronouns you use so that I/others don't make assumptions based on your name and/or appearance/self-presentation. Shared chosen names and pronouns are to be respected at all times in the classroom.
- **Religion** If any class meetings or requirements conflict with your religious observation, let me know in advance so that we can try to make other arrangements for you to complete the work.
- Concerns While a speakers intention\* may not be to cause discomfort or offense, if something is said (by anyone) in class—or in course materials—that bothers you, please talk about it. If and when this occurs, there are several ways to alleviate some of the discomfort or distress you may experience—this is important in life in general, and especially in a Communication course:
  - 1. Discuss the situation privately with me. I am always open to listening to students' experiences, and want to work with students to find acceptable ways to process and address an issue.

- 2. Discuss the situation with the class. Chances are there is at least one other student in the class who had a similar response. Discussion enhances the ability for all class participants to have a fuller understanding of context and impact of course material and class discussions.
- 3. Notify me of the issue through another source. If for any reason you do not feel comfortable discussing the issue directly with me, I encourage you to seek out another, more comfortable avenue to address the issue such as an academic advisor, trusted faculty member, or peer.1
- Suggestions \*As communication scholars, we know that an audience/receiver's interpretation/ understanding/response is as, or more, important as the speaker/sender's intent. As scholars, we are always in the process of learning more about diverse perspectives and identities. Your suggestions are encouraged and appreciated. Let me know your ideas to increase the effectiveness of the course for you personally, or for other students or student groups.

**ADA Statement** Reasonable accommodations are available to students with documented disabilities at Fredonia. Students who may require instructional and/or examination accommodations should contact the office of Disability Support Services for Students (DSS), located on the 4th Floor of the Reed Library (716-673-3270 or disability.services@fredonia.edu). The DSS coordinator will review documentation and determine accommodations on a case-by-case basis. DSS will notify me with an accommodation letter which verifies that you have registered with that office and which describes any accommodations approved for you. Contact me early in the semester so that I can provide or facilitate in providing accommodations you may need. PROF. I SLEPT THROUGH CLASS.

Attendance & Punctuality policy Regular attendance and punctuality are expected for all class meetings. If you have a scheduling dilemma that makes punctuality difficult, you should reconsider your registration. We will both begin and end classes on time every meeting. Three late arrivals equals an absence. Arriving over 15 minutes late or leaving early is considered an absence. If you miss class, it is your responsibility to contact another student regarding lecture material, notes, assignments, etc. In any class, in contacting instructors about absences, have the common sense not ask if you did or if you will "miss anything important."

Make up Policy/Assignment Deadlines Quizzes, in-class assignments, reading responses, etc. cannot be made up; all work is due on the designated day – this includes absences for weddings, vacations/trips, doctor visits, interviews, business/work, etc. Notifying me in advance of an absence is advised but does not constitute an "excused absence." In the case of emergencies or extreme personal difficulty (none of the above reasons qualify), some assignments may be made up with documentation (copy of hospital bill, funeral notice, etc.); see me. I am happy to provide feedback on drafts of assignments; to allow me time in my schedule to do so, such requests must be submitted—with the 100% complete draft—one week prior to the assignment due date. Late assignments will be penalized 5% for each day late and will not be accepted more than one week late. Makeup tests must be completed immediately upon return. Begin assignments early enough so that computer "glitches" are not an obstacle. In addition, you are strongly advised to retain backup copies of all submitted work for the entirety of the semester.



Academic Honesty/Plagiarism Compliance with strict standards of academic honesty is expected. Academic misconduct/plagiarism will not be tolerated and may be arounds for failure of the course, and suspension or dismissal from the University. Note that **plagiarism** is the failure to correctly cite/reference ANY words or ideas that are not ORIGINALLY yours. You should always reference the sources of your information. Plagiarism also includes the using of others' (or sharing your own) essays, quizzes, etc., and the use of pre-written, purchased, or down-loaded materials. If you do not

DID I MISS ANYTHING **IMPORTANT?** 

NO. I ONLY TEACH

**IMPORTANT STUFF ON DAYS** 

THAT END IN "Y"...

understand how to cite others' work in your own writing, schedule an appointment with me; I always am very happy to discuss referencing and learning-related topics with you. Additionally, any material written for another course may not be used in this course (or vice versa) without specific permission of both course instructors.

Class Environment Your continued enrollment in this course indicates your agreement that all discussions and interactions will be conducted with thought, maturity, and respect for others' rights to differing values and views. Discussion of differing beliefs is encouraged, and will be conducted in a manner that maintains a climate conducive to the thinking and learning of all members of the

class. Students are encouraged to exercise personal responsibility and self-discipline, and engage in the rigors of discovery and scholarship.

**Classroom Behaviors** See the Dept. of Comm. Ethical and Professional Standards on our website. Additional behaviors include, for example, use of class time. If you would like to eat during class, you must 1) have your food items in hand by start of class, 2) eat quietly and neatly, 3) clean up after yourself, placing materials in the garbage or recycle bin when you are done.

**Sustainability Policy** In keeping with SUNY Fredonia's Green Initiatives to use resources more thoughtfully, you are encouraged you to be mindful about paper (and other resource) usage. Please <u>use double-sided printing for all hard copies of coursework</u>. Moreover, you are encouraged to print selectively from our course E-reserves, share/reuse with classmates, and recycle all E-reserve and other materials that cannot be passed on to future students.

Cell Phone Policy Phones must be TURNED OFF and PUT AWAY in bag or backpack during class.



Research shows that the mere presence of a cellphone distracts and reduces the ability to focus; a phone that is out during class will automatically result in a loss of participation points, and may be confiscated during class for the remainder of the class. I retain the right to answer any incoming calls or texts. If you are expecting an emergency call or text, let me know in advance.

**Laptop Policy** Research shows that laptops are a distraction in the classroom. Other than for occasional class assignments, laptops will generally only be allowed in order to accommodate documented special needs (ADA accommodations), or well-supported requests.

**Study time** The Comm Department enforces rigorous academic standards, which maintain the high quality and success of our graduates. Students should expect to

SAYS HE HAS NO TIME TO STUDENT STATES.

devote a minimum of 3 hours of study/preparation time for each inclass/credit hour.

**Email communications** Emails written to any faculty or staff, or to any community member as a representative of SUNY Fredonia, should use standard professional formatting. This includes a clear subject heading, a courteous greeting, proper spelling and grammar, respectful content, and an identifying "signature." See: Great info #1 and Good Example #2 Pro tip: never start with "Hey".



**Requests for Reevaluation/24 hour rule** The burden of proof in any reevaluation of your work rests with you. Requests for reevaluation must be made within one week of the original evaluation. Before meeting with me, please use the first 24 hours to carefully consider my comments in relation to the assignment guidelines. Then, in writing, identify specific concerns or proposed changes and provide an argument and evidence in support of your position.

**Recording Class Material** Students may not take photographic, video, or audio recordings of any course material without express permission of the instructor. Any permission granted will be for one-time only and does not extend to other class meetings or materials. Any materials recorded with permission may be used only for the personal study purposes of the individual to whom permission was granted, and may not be shared with other individuals or entities for any purpose.

### Course Requirements & Assignments

- 1. You have ample opportunity to do your work thoroughly throughout the semester and to work with me if you are having difficulties; **extra credit** assignments are not given.
- 2. In keeping with Fredonia's Green Initiative, we will make this a (relatively) **paperless classroom**; unless otherwise stated. work will be turned in electronically to the drop boxes on OnCourse (Assignments Submissions/Drop Boxes folder). <u>Please print double-sided if printing is necessary</u>.
- 3. Log onto the <u>class ONCOURSE site</u> for copies of the syllabus, course assignment guidelines, submit assignments, communication with group members, other course-related materials or information, to fulfill a course requirement, and to keep track of your grades. If you have any difficulty logging into OnCourse, contact the ITS Service Center, W203 Thompson, 673-3407.

**NOTE 1:** You are responsible for double-checking ONCOURSE drop boxes to ensure that your assignment was successfully submitted by the due date/time. You MUST do this: failing to verify that

your document is attached means that, if it is accepted it at a later date, it will be <u>late</u> and will lose points. Remember that OnCourse may not support all browsers.

- **NOTE 2**: You will typically <u>receive some written feedback</u> on assignments, not just number grades. To access comments, go the drop box where the assignment was submitted.
- **NOTE 3**: Any <u>submitted documents</u> that cannot be <u>opened using MS Word</u> will receive a zero. The only way to receive credit (minus 5-10%/day late) is: copy or click and drag (do \*not\* open and save) the file to a flash/thumb-drive, retaining the original save date. This date must be on or prior to the assignment's original due date to earn any credit. **DO NOT submit PDF files.**
- 4. SUNY requires you to keep track of your <u>Fredonia.edu email account</u> so you receive both university-wide notices and individual emails regarding class-related information. Failure to read Fredonia.edu emails does not exempt you from the content of any messages. **Starfish Statement**: We Care About your Success! This course is part of a Fredonia initiative that utilizes the Starfish Student Success Network. It is designed to promote student success through coordination and communication between students, instructors, and support staff. Throughout the semester, you may receive emails regarding your attendance, course grades, or academic performance. To benefit, it is important that you check your Fredonia email regularly and take recommended actions. You may be contacted directly by an Academic Advisor or Campus Support Professional.
- 5. To assist in refining your <u>referencing skills</u>, we will use TurnItIn.com. <u>Written assignments</u> are due electronically to BOTH the <u>OnCourse AND</u> the <u>TurnItIn.com drop boxes</u> (go to Assignment Submissions/Drop Boxes folder) on the dates listed on your course schedule; however, you may access the reports early to check and correct any problems. Work with a rank higher than 3%\* on TurnItIn will not be accepted; see "How to correct TurnItIn 'Originality Report' Errors" (Assignments & Descriptions folder) and resubmit prior to due date. \*NOTE that the 3% is only to allow for common phrases (i.e., "The purpose of this study..." "The research found that..."); it does not mean that a "little bit of plagiarism is acceptable. See me with any questions.
- 6. The content of <u>presentations</u>, <u>videos</u>, <u>and guest speakers' talks</u> is considered assigned material for which you are responsible. You must be in attendance for all presentations.
- 7. We cannot discuss every concept from <u>assigned material</u> in class. <u>You are still responsible</u> for: the readings' content in assignments and tests; for asking questions about any material that you would like to clarify or that you believe relates to a concept we are discussing. Questions, concerns, and comments related to any of the course readings, materials, or assignments are always welcome.
- 8. In accordance with SUNY Fredonia guidelines, overall grading/evaluation standards are as follows: A(94+)A-(93-0): Superior performance and achievement: demonstrating exceptional synthesis of concepts and evidence of critical thinking, and far exceeding the basic requirements.
  B+(89-7)B(86-4)B-(83-0): Very Good performance, substantial achievement: demonstrating effectual effort in engaging concepts and exceeding the basic requirements
  C+(79-7)C(76-4)C-(73-0): Fair or standard performance and achievement: demonstrating enough effort for meeting the basic requirements.
  - **D+**(69-7) **D**(66-4) **D-**(63-0): <u>Passing</u> yet substandard performance, minimal achievement: demonstrating *marginal* effort and *not meeting* all of the basic requirements.
- NOTES: Detailed <u>requirements</u> for the **below assignments** are posted on OnCourse (Assignments Descriptions & Information folder). It is your responsibility to read and fulfill all assignments' guidelines as noted on the assignment description and/or as discussed in class.
  - Due dates may not be discussed in class; you should track them on the Course Schedule.
  - All group assignment grades will be influenced by peer evaluations.

### SEE "Assignment ideas - NEW" file!

Self-Assessment 25% Pre-Assessment & Progress Reports (13%): At the beginning of the semester you and 4-5 people who know you fairly well will complete assessment surveys about your interpersonal communication skills. You will write a 1½-2 pg analysis identifying two goals you will work on throughout the course of the semester, as well as two 1 page progress reports about your efforts to achieve your goals → See form on OnCourse. Post-Assessment (12%): At the end of the semester you will reflect back on the results of these efforts in a 4½-5 pg essay. \*

**NOTE:** Completing <u>both</u> the Pre-Assessment and Post-Assessment is required to pass this course.

**Group Project 15%** With a 3-5-person group, you will participate in a ~50-60 minute, presentation examining key ideas and ethical issues related to the chapter, and including substantial new material on the chosen topic. Write a ~1 page summary of the new material; include a correctly cited reference list. Submit 5 original test questions based on the covered material.\*

**Reading Summaries\*\* & Chapter Questions 15**% For every chapter, complete a <u>Reading Summary Worksheet</u> before class on the day the reading is due. Bring a hard copy to class; they will be necessary for your both individual and group work. Go to OnCourse, "Assignments" section, to find the worksheet. (In this course, Summaries are not required for any non-textbook readings).

**5W Discussions 10%** This assignment will be completed in class. With a group, discuss the most interesting/useful/informative theories/concepts from the chapter (as identified in your Reading Summary), answering the 5Ws (who, what, when, where, why, how). Twice during the semester, each student will be chosen to lead a 5-6 min. discussion of a theory/concept's 5Ws. \*

**Exams 25%** There will be weekly or biweekly tests and a final exam covering material from the text, class discussions, lectures, and presentations. The final exam will be cumulative.

Attendance/Participation/Assignments 10% Attendance is required. It is your responsibility to make sure that you are marked on the roster. To benefit from the concepts and discussions in this course, it is essential that you regularly and actively participate; this requires your presence. Consequently, participation grades cannot be more than 5% higher than attendance grades. Participation is considered informed and insightful comments on, or questions about, class concepts, theories, and processes; a motivated and supportive attitude; the meeting of deadlines and guidelines; and involvement in class and small-group discussions. You should also come to every class having thoroughly completed the reading, the \*\*Reading Summaries, and any assignments that are due. Quality of preparation for and participation in these groups is graded. Assignments include group assignments, readings, in-class, and take-home work designed to strengthen your understanding of the readings and various perspectives and theoretical concepts that we discuss. Failure to complete any of these thoughtfully and thoroughly will result in minimal or no credit.

#### **Student Resources**

- Counseling Center 673-3424 <a href="http://www.fredonia.edu/counseling/">http://www.fredonia.edu/counseling/</a>
  - o sexual assault; alcohol/substance abuse; anxiety, grief, depression, suicidal thoughts; other
- LoGrasso Health Center 673-3131, 673-3132 <a href="http://www.fredonia.edu/healthcenter/">http://www.fredonia.edu/healthcenter/</a> birth control; immunizations; various health and medical issues Learning Center 673-3550, Carnahan-Jackson Ctr, 4th floor Reed Library <a href="http://www.fredonia.edu/tlc/">http://www.fredonia.edu/tlc/</a>
  - o tutoring, supplemental instruction; language and/or disability support services; other
- University Police 673-3333, 2nd floor Gregory Hall, <a href="http://www.fredonia.edu/upd/">http://www.fredonia.edu/upd/</a>
  - o escort bus service; silent witness; bluelight program; other

Off Campus: (this is informational only, these orgs are not sanctioned by the instructor or by SUNY Fredonia)

- AIDS Community Services of WNY Inc Buffalo&Jamestown <a href="http://www.evergreenhs.org/">http://www.evergreenhs.org/</a> & <a href="http://www.evergreenhs.org/HIV-STD-Testing.php">http://www.evergreenhs.org/HIV-STD-Testing.php</a> 111 West Second Street, Jamestown (716) 664-7855
- Family Planning Clinic, Dunkirk <a href="http://www.211wny.org/Chautauqua-County/Service-Category-List/category-aspx?category-Birth%20Control/Family%20Planning">http://www.211wny.org/Chautauqua-County/Service-Category-List/category-aspx?category-Birth%20Control/Family%20Planning</a> Graf Bldg, 319 Central Ave, Dunkirk 363-3661

<sup>1</sup> "Concerns" adapted from: Lynn Hernandez, Behavioral and Social Sciences, School of Public Health, Brown University <a href="https://www.brown.edu/sheridan/teaching-learning-resources/inclusive-teaching/statements">https://www.brown.edu/sheridan/teaching-learning-resources/inclusive-teaching/statements</a>

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