## SUNY at Fredonia College of Arts & Sciences Department of Computer and Information Sciences Assessment Report, AY 2021-2022

Department Information						
Department	Computer and Information Sciences					
Academic Programs	Computer Science; Computer Information Systems					
Degrees	BS					
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**SUNY Fredonia Mission Statement:** Fredonia educates, challenges, and inspires students to become skilled, connected, creative, and responsible global citizens and professionals. The university enriches the world through scholarship, artistic expression, community engagement, and entrepreneurship.

**CIS Department Mission Statement:** To provide state-of-the-art education to our students to excel in key fields of Computer and Information Sciences (CIS) and engage them in activities that enhance the welfare of Western New York and our society at large. Through student-centered education in an environment that fosters creative thinking and innovative problem-solving, we prepare our graduates for an assortment of career goals, including graduate studies. We view scholarly investigations and software development as an integral part of instruction, providing opportunities to students for active learning through practicum, research, and internship. Through active involvement in general education and interaction with cross-discipline course work, our programs embody students with life skills that help them become productive citizens and professionals.

The CIS department has adopted eleven student learning outcomes (SLOs) or Goals as per Academic Assessment Program Map of SUNY at Fredonia, which could be categorized into four Institutional Learning Goals (IGLs), i.e., (1) Skilled, (2) Connected, (3) Creative and (4) Responsible. How these four IGLs are aligned with eleven SLOs, please refer to Table I on page # 3 & 4. This means that the assessment selection depends upon which CS/IS track is to be considered at the present time. Please keep in mind that for Information Systems (IS) track, SLO 'K' is not valid. We have mapped these SLOs to the corresponding Campus Baccalaureate Goals. First, we display a list of the CIS department SLOs and then we present our Program Educational Objectives (PEOs). We reiterate that the same list of SLOs from A through I is applicable to both CS and IS tracks. That is why SLO 'J' occurs two times in the list of SLOs: the upper SLO is for CS track and the lower one is for IS track of the Computer and Information Sciences Department.

The following list indicates the Program Learning Outcomes (SLOs/Goals) for the CIS Department:

- A. An ability to apply knowledge of computing and mathematics appropriate to the discipline.
- B. An ability to analyze a problem and identify and define the computing requirements appropriate to its solution.
- C. An ability to design, implement, and evaluate a computer-based system, process, component, or program to meet desired needs.
- D. An ability to function effectively on teams to accomplish a common goal.
- E. An understanding of professional, ethical, legal, security and social issues and responsibilities.
- F. An ability to communicate effectively with a range of audiences.
- G. An ability to analyze the local and global impact of computing on individuals, organizations, and society.
- H. Recognition of the need for and an ability to engage in continuing professional development.
- I. An ability to use current techniques, skills, and tools necessary for computing practice.
- J. An ability to apply mathematical foundations, algorithmic principles, and computer science theory in the modeling and design of computer-based systems in a way that demonstrates comprehension of the tradeoffs involved in design choices. [CS]

[J] An understanding of and an ability to support the use, delivery, and management of information systems within an Information Systems environment. [IS]

K. An ability to apply design and development principles in the construction of software systems of varying complexity. [CS]

The SLOs/Goals 'A' through 'J' and 'K' for CS track are assessed based on the courses being taught in CIS Department during each fall and spring semester and they correlate strongly with our three Program Educational Objectives, PEOs, which could be found in our former Assessment Reports. However, for the sake of clarity, we are listing them here too. These are three Program Educational Objectives (PEOs) for our CIS Department:

- PEO1: Be prepared for a successful career in computer and information science or pursue graduate studies.
- PEO2: Utilize strong problem solving and communication skills.
- PEO3: Acquire life-long learning skills and engage in professional development.

Following is a depiction of the relationship between the PEOs and SLOs (this was initially done by Dr. Zubairi), and a similar relationship between SLOs and the campus baccalaureate goals. Table I shows mapping of PEOs to the corresponding SLOs. Just to point out here that each SLO from 'A' through 'K' is further subdivided into three to five categories or performance criteria (PC) depending on the complexity of algorithm or project work or oral presentation of the assigned work. In Table I, we present mapping of the CIS Department Goals/SLOs that correspond to the SUNY Fredonia campus's four baccalaureate goals: (1) Skilled, (2) Connected, (3) Creative and (4) Responsible.

Table I: Mapping of SLOs with corresponding SUNY Fredonia baccalaureate goals

	SUNY Fredonia Institutional Learning/Baccalaureate Goals (IGLs)						
Student Learning Outcomes/Goals	Skilled	Connected	Creative	Responsible			
(SLOs/Goals)							
A: An ability to apply knowledge of compu-	Students learn programming		Learn to be creative				
ting and mathematics appropriate to the	through a sequence of pro-		in developing algo-				
discipline	gressively difficult courses		rithms and in mod-				
			eling data				
B: An ability to analyze a problem, and iden-	challenging the students in		Learn to be creative				
tify and define the computing requirements	several courses to solve real-		in developing algo-				
appropriate to its solution	life problems on the com-		rithms for solving				
	puter by developing pro-		problems and in				
	grams		modeling data				
C: An ability to design, implement, and eval-	Learning and using skills to			Make sure the program or			
uate a computer-based system, process,	design and implement a			solution meets the needs			
component, or program to meet desired	computer-based solution.						
needs							
D: An ability to function effectively on teams		Students work in teams to		Students meet deadlines for			
to accomplish a common goal		complete a project and share		various reports			
		their part of solution with					
		others					
E: An understanding of professional, ethical,				Students get the knowledge			
legal, security and social issues and respon-				of ethical and security issues			
sibilities				in IT and computer industry.			
F: An ability to communicate effectively with		In oral communication		Ability to command the			
a range of audiences		courses, students give		topic and respond with vari-			
		presentations, handle Q & A		ous options to show thor-			
		and evaluate each other		ough knowledge of the topic			

G: An ability to analyze the local and global impact of computing on individuals, organi- zations, and society	Students are prepared to be global technological citizens, looking at issues facing other countries and cul- tures.			Students study examples of the impact of computing on global society.
H: Recognition of the need for and an ability to engage in continuing professional devel-		Through Internships, the stu- dents connect to each other		Students show a sense of re- sponsibility by taking the
opment		professional development		professional internships se- riously
I: An ability to use current techniques, skills, and tools necessary for computing practice.	In programming and web design courses, students need to use modern tools and be on top of the tech-nology.		Students find crea- tive ways of using current technique and skills.	
J: An understanding of processes that support the delivery and management of information systems within a specific application environment. [IS]	Students acquire appropri- ate skills on several topics in concerning information sys- tems processes		Students create models that sup- port delivery/man- agement of infor- mation systems	
J: An ability to apply mathematical founda- tions, algorithmic principles, and computer science theory in the modeling and design of computer-based systems in a way that demonstrates comprehension of the tradeoffs involved in design choices. [CS]			Students do model and design compu- ting systems in a va- riety of ways using creative options.	
K: An ability to apply design and develop- ment principles in the construction of soft- ware systems of varying complexity. [CS]	Students enhance their skills by designing software sys- tems in a variety of lan- guages and platforms.			

Dr. Singh and Dr. Zubairi have created the curriculum map and assessment plan 2014 for Computer Science (CS) and Information Systems (IS) tracks, respectively. The curriculum map shows a mapping of the courses to one or more corresponding SLOs. In the assessment plan, several performance criteria (PC) have been developed for each SLO/Goal. In each fall and spring semester, the specific courses are identified that satisfy these performance criteria, and consequently are picked for the data collection that is used to create the final annual assessment report. For each Goal/SLO, a rubric is designed that depicts specific milestones to be achieved by the students to exceed or meet or approach a given standard. The rubric also identifies the shortcomings, which are demonstrated by those students who fail to meet a particular standard.

In the beginning of each fall and spring semester, the Assessment Coordinator (Dr. Singh) identifies the courses to be picked for assessment report and informs the instructors teaching those courses for which Goals/SLOs data collection is to be done. Instructors refer to the rubric sheets as a guideline to find out the specific

milestones for students to achieve. This prior information helps instructors to prepare and include specific questions in their quizzes, assignments, exams and projects/presentations. Consequently, instructors design quizzes, exams, assignments, projects, and presentations that include the relevant kind of work to be performed by the students. As the semester progresses, instructors are reminded periodically by the Assessment Coordinator about the collection of assessment data in a timely manner. Finally, at the end of each fall and spring semester, the instructors turn in the collected assessment data to the Assessment Chair (Dr. Singh). Based on the data collected, the pertinent SLOs/Goals are assessed. In fall 2021 and spring 2022 semesters, a list of courses to be assessed is presented in Table II and Table III, respectively. Each Table lists the courses to be assessed, which is based on the curriculum map and the response received from the instructors teaching relevant course/courses in fall 2021 and spring 2022 semesters. It is clearly observed from Table II that we did not offer CSIT231 and CSIT321 courses in fall 2021. However, these two courses, CSIT231 and CSIT321, were offered in spring 2022 and therefore, we can perform the limited assessment analysis for SLOs, I3 and I4. The same situation is valid for the CSIT201 course that was offered only in fall 2021 but not in spring 2022, and consequently, we have limited assessment analysis performed on SLOs, E1, E2, E3, G1 and G2. The same conclusion may be drawn from two courses CSIT441 and CSIT462 for F1, F2, F3 and F4. These five courses in fall 2021 and spring 2022 that three tenure-track faculty members resigned from the department in 2020. In place of three tenure-track faculty members, we were allowed to hire only one tenure-track faculty members resigned from the department in fall 2021. Consequently, it has affected the course offering in both fall 2021 and spring 2022 semesters. On top of it, one tenured faculty member will be on sabbatical lea

S. No.	Course # & Instructor	Program Learning Outcomes (SLOs) To Be Assessed
1.	CSIT201: Cole	All Es, & G1, G2
2.	CSIT221: Shahin Mehdipour	11
3.	CSIT231: (Not offered this Fall 2021)	14
4.	CSIT241: Maloney	A3
5.	CSIT311: Zubairi	A4, I2
6.	CSIT321* (Not offered this Fall 2021)	<mark>13</mark>
7.	CSIT324: Singh	A2, B3
8.	CSIT341: Haider	A1, A5, B2, & All Js
9.	CSIT425: Denise	B1, B4, and All Cs, Ds, Fs, & Ks
10.	CSIT431: Haider	All Fs
11.	CSIT441* (Not offered this Fall 2021)	All Fs
12.	CSIT455: Denise	All Fs
13.	CSIT462*: (Not offered this Fall 2021)	All Fs
14.	CSIT300, CSIT497, CSIT499 Haider, Singh & Zubairi	Graduating Senior Exit Survey

Table II: Information of each course, its instructor, and SLOs to be assessed for fall 2021.

Table III: Information of each course, its instructor, and SLOs to be assessed for spring 2022.

S. No.	Course # & Instructor	Program Learning Outcomes (SLOs) To Be Assessed
1.	CSIT201: (Not offered this Spring 2022)	All Es, & G1, G2
2.	CSIT221: Arnavut & Haider	11

3.	CSIT231: Szocki	14
4.	CSIT241: Shahin	A3
5.	CSIT242: Maloney	A3
6.	CSIT311: Shimanovich	A4, I2
7.	CSIT321: Denise	13
8.	CSIT324: Singh	A2, B3
9.	CSIT341: Haider	A1, A5, B2, & All Js
10.	CSIT425: Zubairi	B1, B4, and All Cs, Ds, Fs, & Ks
11.	CSIT431: Haider	All Fs
12.	CSIT441: (Not offered this Spring 2022)	All Fs
13.	CSIT455: Denise	All Fs
14.	CSIT462: (Not offered this Spring 2022)	All Fs
15.	CSIT300, CSIT400, CSIT497 & CSIT499: Arnavut, Den-	Graduating Senior Exit Survey
	ise, Shahin, Singh & Zubairi	

In the actual assessment analysis of a given course taught during fall 2021 and spring 2022 semesters, we now present a comprehensive discussion on how to analyze and assess each of SLOs/Goals from 'A' through 'K'. In the 1<sup>st</sup> row of Table IV displayed on page # 7, we present the statement of a given SLO/Goal to be assessed, followed by its Assessment Method in the 2<sup>nd</sup> row, its Data Source based on the courses offered in both fall and spring semesters in the 3<sup>rd</sup> row, and lastly the Assessment Results are presented in the 4<sup>th</sup> row. For example, for SLO/Goal, 'A', we first list its five Performance Criteria (PCs), e.g., A1, A2, A3, A4 & A5. For each PC, we assign an abbreviation that relates to its actual description. Then, an inset table is plugged into it for all the courses offered, and in the end, its corresponding PC is presented. This table contains the raw assessment data, which is then combined and aggregated to produce final-result for a given SLO/Goal that is being assessed. Each entry in an inset table contains a triplet, (x, y, z), corresponding to a given PC that indicates Exceeds Standard, Meets Standard, and Approaches Standard. Arithmetic means are used to combine and aggregate the results. At the end of computation, an actual number of students is used for calculating percentile performances. Arithmetic means are used instead of geometric means because for each PC, the range of values is the same, i.e., the total number of students in a class is normalized to the maximum number of students in a course offered for that SLO/Goal. Adding the PC values across multiple courses by columns still results in similar patterns, which preserve consistency of the actual results. For presenting the results in three categories, i.e., X (Exceeds), M (Meets) and I (Approaches/Insufficient), the following mathematical formulas are used to aggregate the percentile performances. Here, 'L' is the number of courses in which a given SLO is to be assessed and 'N' is the number of performance criteria for each SLO. Each PC's performance data is listed as a fractional number, p/g, where 'g' is the total number of students in the course and 'p' is the number of students that fulfills X or M or I category of performance. As an example, X/(X+M+I) would be the fraction of the number of students that exceeds a specific performance criterion (PC) in a course being taught. The following three mathematical equations are employed to determine X, M and I percentile performance, respectively:

$$X = 100 \times \sum_{i=1}^{L} [(100 \times \sum_{i=1}^{n} \frac{PCX_{i}}{N}] / L$$
(1)

$$M = 100 \times \sum_{j=1}^{L} \left[ (100 \times \sum_{i=1}^{n} \frac{PCM_{i}}{N}] / L \right]$$
(2)

$$I = 100 \times \sum_{j=1}^{L} [(100 \times \sum_{i=1}^{n} \frac{PCI_{i}}{N}] / L$$

(3)

Table IV: Assessment of Student Learning Outcomes/Goals (SLOs/Goals)								
Programs: Compute	er Science and Comp	uter Informatio	on Systems					
SLO/Goal A	An ability to apply know	wledge of comput	ing and mathemati	cs appropriate to	the discipline.			
Assessment Method(s)	The first column of this table shows the CS course offered and its corresponding semester. F21 stands for fall 2021 and S22 is used for spring 2022 semester. Instructors assign program-based questions/projects to the student of five courses, CSIT241, CSIT242, CSI311, CSIT324, and CSIT341 during F21 and S22 semesters. The programs/projects are thoroughly reviewed and graded by the instructors. The instructors provide the Assessment Committee Chair with a graded portfolio of a given number of assignments/exam questions or project work. Instructors include in their instrument relevant exams questions, program/project work of CSIT241, CSIT242, CSIT341 courses as per the assessment plan. Understanding of computer organization and architecture questions are included in the CSIT311 course offered in F21 and S22. No data was collected for CSIT242 course in S22 as the instructor teaching this course was suddenly changed to a new one during 11 <sup>th</sup> week of S22 semester.							
Data Source	Data source is based on the programs written by students depending on assigned work, which is then graded by instructors teaching these courses CSIT241, CSIT242, CSIT311 CSIT324, and CSIT341. Some specific exam questions could be picked from these listed courses too							
Assessment Results	courses CSIT241, CSIT242, CSIT311 CSIT324, and CSIT341. Some specific exam questions could be picked from these listed courses too.tsFollowing are the assessment results as per performance criteria A1, A2, A3, A4 and A5:Performance criteria A1. (DATA) Demonstrates an understanding of basic data structures and their representation. A2. (OOPL) Demonstrates an understanding of a high-level object-oriented programming language and software design. A3. (DIGITAL) Demonstrates an understanding of computer organization and architecture. A5. (ALGM) Demonstrates an understanding of analysis of algorithms.Each triplet (x, y, z) indicates (exceeds, meets, insufficient or approaching)Course OfferedA1 (DATA)A2 (OBJECT)A3 (DIGITAL)A4 (ORGA)A5 (ALGM)							
	CSIT341 (F21)	6, 4, 5	-	-	-	-		
	CSIT341 (S22)	2, 2, 4	-	-	-	-	4	
	CSIT324 (F21) - 9, 0, 1							



Assessment Results	Following are the assessment results as per performance criteria B1, B2, B3 and B4.					
	Performance criteria B1. (SPEC) Demonstrate B2. (ANALYZE) Demonst B3. (APPROPR) Demons B4. (RESOURCES) Demo	s abilities of writir rates competency trates competenc nstrates competen tes (exceeds, mee	ng program specificat in analyzing the prol y in analyzing models ncy in determining pl ts insufficient or any	tions and documenta blem and proposing s using appropriate p hysical resources and proaching)	ation . different models for so paradigms and followir d the time required to	olution. ng standard practices. come to a solution.
	Course Offered	B1 (SPEC)	B2 (ANALYZE)	B3 (APPROPR)	B4 (RESOURCES)	
	CSIT324 (F21)	-	-	9, 0, 1	-	
	CSIT324 (S22)	-	-	7, 0, 1	-	
	CSIT341 (F21)	-	3, 5, 7	-	-	
	CSIT341(S22)	-	4, 1, 3	-	-	
	CSIT425-01 (F21)	11, 2, 1	-	-	11, 2, 1	
	CSIT425-01 (S22)	9, 0, 5	-	-	<mark>No data</mark>	
	80.0% 70.0% 60.0% 50.0% 40.0% 30.0% 20.0% 10.0% 0.0%		SLO: B1, B2	2, B3 & B4 Perc	centile Performa	Approaches Meets Exceeds
	Excoods	D1 /0/	DZ 22.0%	D3	79.6%	
		/1.4%	25.9%	89.0%	/0.0%	
	Meets	7.1%	25.8%	0.0%	14.3%	
	Approaches	21.4%	40.1%	11.0%	7.1%	
SLO/Goal C:	An ability to design, imp	lement, and evalu	uate a computer-base	ed system, process, o	component, or program	n to meet desired needs.

Assessment Method(s)	Students are assigned	lab projects to deve	lop a computer-ba	ased system to mee	et the stated obje	ctives.	
Data Source	The data for course CSIT425 was collected by the two instructors: one in F21 and the other one in S22 semesters The data collection is based						
	on Final Project assigned to a team of 2-4 students for C1, C2, C3 and C4. The instrument used for C4 was based on Assignment 3. This instructor						
	collected data on crea	tion of documentati	on relating to the	project work, comr	nunicating with t	eam members, w	riting programs to conform to
	requirements and to n	neet deadlines in cor	mpletion of projec	t work. None comp	leted the project	work for C4 in ca	se of second instructor in S22.
Assessment Results	Following are the asse	ssment results as pe	er performance crit	teria C1, C2, C3, C4	and C5.		
	Performance criteria						
	C1. (DESIGN) Demons	trates competency ir	n computer-based	system design.			
	C2. (REQ) Demonstrat	es ability in eliciting	requirements.				
	C3. (METRIC) Demons	trates competency in	n developing proje	ct metrics.			
	C4. (TEST) Demonstrat	tes competency in cr	reating and execut	ing test plans.			
	C5. (OPTIM) Demonst	rates competency in	comparing alterna	ative solutions and	selecting the opt	imal one.	
	Each triplet x, y, z indi	cates (exceeds, meet	ts, insufficient or a	pproaching).			1
	Course Offered	CI (DESIGN)	C2 (REQ)	C3 (METRIC)	C4 (TEST)		-
	CSIT425-01 (F21)	11, 2, 1	11, 2, 1	11, 2, 1	7, 5, 2	11, 2, 1	-
	CSIT425-01 (S22)	9, 0, 5	12, 2, 0	0, 9, 5	<mark>0, 0, 14</mark>	0, 9, 5	J

	SLO: C1, C2, C3, C4 and C5 Percentile Performance						
	90.0%		-				
	60.0%						
	45.0%						
	30.0%			7			Approaches
	15.0%						Meets
	0.0%						Exceeds
	■ Exceeds	C1 71.4%	C2 82.1%	C3	C4	C5	
	Meets	7.1%	14.3%	39.3%	17.9%	39.3%	
	Approaches	21.4%	3.6%	21.4%	57.1%	21.4%	
SLO/Goal D:	An ability to function e	ffectively on team	ns to accomplish a	a common goal.			
Assessment Method(s)	Done through project p	portfolio and pee	r evaluations.				
Data Source	The data for course CSIT425 was collected by the two instructors in fall 2021 and spring 2022 semesters The data collection is based on Final Project assigned to a team of 2/3/4 students for D1, D2, D3 and D4. This instructor collected data on creation of documentation relating to the project work, communicating with team members, writing programs to conform to requirements and to meet deadlines in completion of project work. All four groups completed the project work in fall 2021 except one student who did not complete any assessment activities in F21.						
Assessment Results	Work. All four groups completed the project work in fail 2021 except one student who did not complete any assessment activities in F21.         Following are the assessment results as per performance criteria D1, D2, D3 and D4.         Performance criteria         D1. (DOCU) Demonstrates ability to document well the work.         D2. (INTER) Demonstrates ability to communicate with team members, listen actively, provide feedback and share information.         D3. (VALID) Demonstrates the ability to validate research on an assigned relational database systems topic using empirical evidence to support claims.         D4. (DEAD) Demonstrates ability to meet deadlines.         Each triplet x, y, z indicates (exceeds, meets, insufficient or approaching).         Course Offered       D1 (DOCU)         D2 (INTER)       D2 (VALID)						
	Course Offeren			D3 (VALID)	04 (DEA		

	CSIT425-01 (F21)	13, 0, 1	13, 0, 1	13, 0, 1	13, 0, 1				
	CSIT425-01 (S22)	6, 3, 5	9, 0, 5	9, 0, 5	9, 0, 5				
	SLO D: Percentile Performance of D1, D2, D3 and D4								
	60.0%	6							
	50.0%	6							
	40.0%	6				Annvoachas			
	30.0%	6				Approaches			
	20.0%	6				Meets			
	10.0%	6				Excoods			
	0.0%	~				Exceeds			
		D1	D2	D3	D4				
	Exceeds	67.9%	78.6%	78.6%	78.6%				
	Meets	10.7%	0.0%	0.0%	0.0%				
	Approach	es 21.4%	21.4%	21.4%	21.4%				
SLO/Goal E:	An understanding of p	professional, ethical,	legal, security and	social issues and re	sponsibilities.	1			
Assessment Method(s)	Specific questions are	included in the assi	gnments and tests	for assessing this go	al. Instructor teachi	ing this course collects assessment data and			
Data Source	The data collection fo	r E goal is done only	for CSIT201 course	taught in fall 2021	However this cours	e was not offered in spring 2022 At the end			
Data Source	of F21 (around week	13), the instructor g	ave the students ar	SLO exam. The exa	m asked the studen	its to write brief essays on each of the SLO's			
	topics. The instructor	has the exams on fi	le if someone wou	ld like to see them.		,			
Assessment Results	Following are the asse	essment results as p	er performance crit	teria E1, E2 and E3.					
	Performance Criteria								
	E1. (ETHIC) Understar	ds the ethical issues	related to technol	ogy.					
	E2. (SECUR) Understands the security issues and problems of identity theft.								
	E3. (MAL) Demonstrat	tes knowledge abou	t the characteristic	s of different malwa	re types and the dif	ference between them.			
	Fach triplet x, y, z indi	cates (exceeds, mee	ts, insufficient or a	pproaching).					
	Course Offered	E1 (ETHIC)	E2 (SECUR)	E3 (MAL)	7				
	CSIT201 (F21)	14, 1, 0	14, 1, 0	14, 1, 0	1				
	CSIT201 (S22)	Not offered	Not offered	Not offered	1				

	90.0% 75.0% 60.0% 45.0% 30.0% 15.0%	SI	LO E: Percentile	Performance	of E1, E2, and E3 Approaches Meets Exceeds
	0.070	E1	E2	E3	
		93.3%	93.3%	93.3%	
	Meets	6.7%	6.7%	6.7%	
	Approaches	0.0%	0.0%	0.0%	
SLO/Goal F:	An ability to communicate effect	ively with a range o	f audiences.		
Assessment Method(s)	In oral communication courses, or group presents their project wor as well as by the instructor. Instru	class is divided into s k during class time in uctor collects assess	several groups of thre n last four/five weeks sment data and forwa	ee/four students dep of the course work ards it to the assessr	pending on the complexity of assigned project. Each . Each group presentation is evaluated by their peers nent Committee Chair.
Data Source	The data collection was done by offering the same three courses both fall 2021 and spring 2022 s presented here is collected on Fi interaction with other students,	three different instr (CSIT425, CSIT431, emesters due to sh nal Project, Categor good control on pov	uctors offering CSIT4 and CSIT455) in sprin ortage of instructors ies 2, 4 & 5. Items 1- wer point slides, well	25, CSIT431, and CS og 2022. However, to in the department 5 of student present organization of talk	IT455 in fall 2021 semester, whereas two Instructors wo courses, CSIT441 & CSIT462, were not offered in since three tenure-track instructors resigned. Data tations, which is a measure of good verbal skills and , and covering the topic completely.
	The method of data collection r courses: three courses in fall 202 in fall 2021 and spring 2022 sem semester that we did not have q on two courses, CSIT441 and CSIT specially to teach speech intensit	nay vary depending 1 and three courses esters. There is anot ualified instructors 462 offered in F21 a ve 400 level courses	g on the choice of ea s in spring 2022 seme ther issue involving co to teach these course and S22 semesters. Re like CSIT441 and CSI and spitteria (PC) 51	ach instructor since ester. We may ment ourse offering of CS es. Consequently, w emedy to such like pr T462 in future cours	four instructors are involved in teaching these six ion here that we did not offer CSIT441 and CSIT462 IT441 and CSIT462 in both fall 2021 and spring 2022 e were unable to perform any data analysis of all Fs roblem is that our department needs more resources se offerings.

Performance criteria

F1. (VERBAL) Demonstrates an ability of good verbal skills.

F2. (PRESENT) Demonstrates good knowledge of presentation software.

F3. (ORGN) Demonstrates an ability of good organization of the talk.

F4. (KNOW) Demonstrates knowledge of the topic.

Each triplet (x, y, z) indicates (exceeds, meets, insufficient or approaching).

Course Offered	F1 (VERBAL)	F2 (PRESENT)	F3 (ORGN)	F4 (KNOW)
CSIT425 (F21) Presentation	6, 6, 2	6, 6, 2	6, 6, 2	6, 6, 2
CSIT425 (F21) Assignment 3	2, 9, 3	2, 9, 3	2, 9, 3	2, 9, 3
CSIT425 (S22)	1, 11, 2	1, 11, 2	1, 11, 2	1, 11, 2
CSIT431 (F21)	12, 2, 1	12, 3, 0	12, 3, 0	12, 3, 0
CSIT431 (S22)	3, 4, 2	3, 4, 2	3, 4, 2	3, 4, 2
CSIT441 (F21 & S22)		Not offered in fall 20	21 & spring 2022	
CSIT455 (F21)	11, 2, 3	11, 2, 3	11, 2, 3	11, 2, 3
CSIT455 (S22)	8, 8, 2	8, 8, 2	8, 8, 2	8, 8, 2
CSIT462 (F21 & S22)		Not offered in fall 20	21 & spring 2022	

			SLO F: Pe	rcentile Perfor	mance of F1, I	F2, F3 and F4
	50.0% 40.0% 30.0% 20.0% 10.0%					Approaches Meets Exceeds
	0.0%	F1	F2	F3	F4	
	Exceeds	42.3%	42.3%	42.3%	42.4%	
	Meets	43.3%	44.1%	44.1%	44.0%	
	Approaches	14.4%	13.6%	13.6%	14.5%	
SLO/Goal G:	An ability to analyze the	local and global im	pact of computing o	n individuals, organi	izations, and society	· · · · · · · · · · · · · · · · · · ·
Assessment Method(s)	Selected questions extra	cted from course ex	aminations and ass	ignments; selected o	components of cour	se projects.
Data Source	The data was collected f	or CSIT201 course ta	aught by one instruc	tor one in Fall 2021	and this course was	s not offered in spring 2022, so that data
	was used to collect this specifically for testing SL	data. At the end of t Os G1 and G2. The	the semester, e.g., a exam asked the stu	rent assessment rep round week 13, the dents to write brief (	instructor gave the essays on each of th	students a SLO exam that was designed ne SLO topics, e.g., G1 and G2.
Assessment Results	Following are the assess	ment results as per	performance criteri	a G1 and G2.		
	Performance Criteria G1. (IMPACT) Demonstra G2. (SOCIETY) Demonstr	ates an ability to and ates an ability to an	alyze the local and g alyze the local and g	lobal impact of com global impact of com	puting on individua puting organization	ls. Is and society.

	Course Offered	G1 (IMPACT)	G2 (SOCIETY)				
	CSIT201 (F21)	14, 1, 0	14, 1, 0				
	CSIT201 (S22) Not offered in		n spring 2022				
			SLO G:	Percentile Perfor	mance of G1 and G2		
		100.0% 80.0% 60.0% 40.0% 20.0%			Approaching Meets Exceeds		
		0.0%	G1	G2			
	Exce	eds g	93.3%	93.3%			
	Mee	ets	6.7%	6.7%			
	■Арр	roaching	0.0%	0.0%			
SLO/Goal I:	An ability to use curren	nt techniques, skills, a	nd tools necessary f	for computing practice.			
Assessment Method(s)	Selected questions ext	racted from course ex	aminations and assi	ignments; selected com	ponents of course projects.		
Data Source	Selected questions extracted from course examinations and assignments; selected components of course projects. Seven courses were picked for the data collection in F21 and S22 semesters. The data was collected by three Instructors offering CSIT221 course: one section in fall 2021 and two sections in spring 2022 for SLO I1. Only one section of CSIT231 course was used to collect data for I2 in spring 2022. The data collection is done with C++ using MS VB.NET, Bash/C on Linux server and another computing language (Java, C#) for the three respective courses. Two sections of CSIT311 course were offered - one in fall 2021 and the other one in spring 2022, and therefore, data was collected on Assembly Language for Goal/SLO, I2. One section of CSIT321 offered in spring 2022 was used for data collection of Goal I3. Once again, data analysis of I2 and I3 is limited since we were unable to offer CSIT231 and CSIT321 in both fall 2021 and spring 2022 semesters						
Assessment Results	Following are the asse Performance Criteria	ssment results as per	performance criteri	a I1, I2 I3 and I4.			

Fach triplet (x_v_z) indi	cates (exceeds me	ets insufficient or a	nnroaching)		
Course Offered	I1 (C++)	I2 (ASSEMB)	I3 (OTH)	I4 (LINUX)	
CSIT221 (F21)	4, 2, 4	-	-	-	
CSIT221-01 (S22)	5, 0, 1	-	-	-	
CSIT221-02 (S22)	7, 4, 11	-	-	-	
CSIT231 (S22)	-	-	-	7, 4, 0	
CSIT311 (F21)	-	7, 3, 10	-	-	
CSIT311 (S22)	-	6, 10, 9	-	-	
CSIT321 (S22)	-	-	14, 5, 6	-	
60.0%			2		
60.0% 50.0% 40.0% 30.0% 20.0%			ſ		
60.0% 50.0% 40.0% 30.0% 20.0% 10.0%	11	12			
60.0% 50.0% 40.0% 30.0% 20.0% 10.0% 0.0%	l1 54.6%	12 28.3%	I3 56.0%	I4 63.6%	
60.0% 50.0% 40.0% 30.0% 20.0% 10.0% 0.0% Exceeds Meets	l1 54.6% 7.0%	12 28.3% 30.2%	I3 56.0% 20.0%	I4 63.6% 36.4%	6 6



SLO/Goal K:	An ability to apply design and development principles in the construction of software systems of varying complexity.										
Assessment Method(s)	Based on project port	folio.									
Data Source	The data was collecte instructor of the same and non-functional re K2 by instructor teach teaching this course in	The data was collected by the two Instructors offering one section of CSIT425 course in fall 2021 semester, and another section by a different instructor of the same course in spring 2022 semester. Both instructors picked the measures to achieve this goal K from Group Project's functional and non-functional requirements, deliverables and milestones, project plan, and group project's total points awarded. No data was collected on K2 by instructor teaching the course in spring 2022. Thus, the data analysis for K2 is limited and is based on the data supplied by the instructor teaching this course in fall 2021.									
Assessment Results	Following are the asser Performance Criteria K1. (FORMAL) Demon K2. (ESTIM) Ability to (K3. (PLAN) Able to dev K4. (DOCU) Able to prove Each triplet (x, y, z) inconstruction Course Offered CSIT425-01 (F21) CSIT425-01 (S22) 70.09 60.09 50.09 40.09 30.09 20.09 10.09 0.09	strates an ability establish estimate velop a project pla ovide adequate in dicates (exceeds, K1 (FORMAL) 11, 2, 1 0, 9, 5	s per performan of formally des es. an. hternal and extremeets, insuffici K2 (ESTIM) 11, 2, 1 - SLO: K	ernal docume ent or approa (K3 PLAN) 11, 2, 1 0, 9, 5 (1, K2, K3	1 through K4. ware system. entation. aching). 11, 2, 1 9, 0, 5 and K4 Perc	entile Perform	nance Approaches Meets Exceeds				
	0.07	К1	k	(2	КЗ	К4					
	Exceeds	39.3%	78	.6%	39.3%	71.4%					
	Meets	39.3%	14	.3%	39.3%	7.1%					
	Approach	es 21.4%	7.	1%	21.4%	21.4%					

SLO/Goal H:	Recognition of	the need for ar	nd an ability to e	engage in co	ntinuing professio	onal development.			
Assessment Method(s)	Senior students graduating in fall 2021 & J-Term 2022, and spring 2022 semesters were requested to fill out senior exit survey before/on a deadline date set by the department. This anonymous senior exit survey was sent to the students three/four weeks before the end of a given semester. The student's responses of senior exit survey would help us out to refine the CIS curriculum, and consequently, to refine the assessment report during its future data collection and analysis work. A hard copy of the senior exit survey is also attached in Appendix I. In fall 2021 & J-Term 2022, and spring 2022 semesters, the department secretary invited the graduating senior students to fill out an online senior exit survey in Google form. The department chair also reminded the graduating senior students of spring 2022 to participate in the online exit survey at the end of spring 2022 semester.								
Assessment Results	end of spring 2022 semester. The data collected by the department secretary is forwarded to the Department Chair and Assessment Coordinator (Dr. Singh). Table V given below lists some salient features of the results of this assessment report based on the senior graduating students exit surveys conducted in fall 2021 & J-Term 2022 and spring 2022 semesters. Total number of students graduated in fall 2021, J-Term 2022 and spring 2022 semesters is 27, which includes the number of 8 seniors who graduated in CIS majors in fall 2021, J-Term 2022 and spring 2022 semesters. Among 27 graduating seniors, 19 students graduated in Computer Science (CS) and the remaining 8 senior students graduated in Information Systems (IS). It is interesting to note that none of the senior graduating students majoring in IS participated in senior exit survey in fall 2021, J-TERM 2022 and fall 2022 although the percentage of senior students graduating in CIS major is almost 30%. On the other hand, only 2 senior graduating students participation in the senior exit survey in spring of 2022 although the number of students graduating in fall 2021 & J-Term 2022 semesters was 12 and this number was 15 for spring 2022 semester. In spring 2022 semester, the senior student's participation is very low - only 13.3%. This very low participation may be attributed to the existence of pandemic during fall 2021 and spring 2022 semesters. The overall senior student participation both in fall 2021, J-Term 2022 and spring 2022 semesters is only 7.4%. Due to lack of data available in fall 2021 & J-Term 2022, we are unable report the number of semesters spent by the senior students to graduate from the CIS department in fall 2021 & J-Term 2022, we are unable report the number of their credits transferred in fall 2021, J-Term 2022 semesters. Therefore, those numbers are not presented in Table V. The number of credits transferred in fall 2021, J-Term 2022 semesters. Therefore, those numbers are not presented in Table V. The number of credits earned by the senio								
		Total # of Majors	CS Majors	IS Majors	Senior Survey Participation	Percentile of Senior Survey Participation	Number of Transfer	Number of Semesters	Number of Credits Earned
	Fall 2021 & J-Term 2022	12	6	6	0	0 %	-	-	-
	Spring 2022	15	13	2	2	13.3 %	-	6 - 10	Over 70
	Grand Total	27	19	8	2	7.4 %	-	-	-

Conclusions	
Have you had an op- portunity to discuss these results within your department? If so, what form did this take?	The results reported here have been compiled after spending a lot of time and effort on the part of Dr. Singh in reminding the CIS faculty periodically throughout the fall 2021 and spring 2022 semesters and providing them with a tailor-made rubric for recording the assessment data in case any of the instructors teaching the fall 2021 and spring 2022 course is required. All instructors teaching fall 2021 and spring 2022 semester ter's courses did send their assessment data in a timely manner except one instructor who did not send the data for his CSIT242 course as he taught the course for initial 10 weeks of the spring 2022 semester. The instructor who taught CSIT242 course for the remaining five weeks of the spring 2022 semester was not able to send the assessment data. Therefore, no data for CSIT242 course taught in spring 2022 is not included in this report. As done before in the annual Assessment Report for the AY 2020-2021, I have set a lower limit on the percentile performance of a given SLO/Goal to 70%. If any course offered in fall 2021 and spring 2022 semesters that has a percentile performance below 70%, it becomes mandatory to reexamine that course's SLO/Goal in future assessment analysis, which will help us to close the loop. If we implement this percentile performance criteria to all the courses offered in fall 2021 and spring 2022 semesters, we find that six courses, CSIT221, CSIT241, CSIT241, CSIT341 and CSIT425 require special attention to improve their percentile performance. Therefore, we list here six courses along with their SLOs/Goals to be reexamined in the future data collection and analysis work: CSIT221 (11), CSIT241 (A3), CSIT341 (A1, A3, A5, B2, J1, J2, J4) and CSIT342 course to alk relevant measures to enhance the quality of collected data especially for CSIT221, CSIT341, CSIT341 and CSIT342, Course is as-so-to take relevant measures to enhance the quality of collected data especially for CSIT241, CSIT241, CSIT341, CSIT341 and CSIT342, course to be taught by their respective instructo
What conclusions were drawn about stu- dent learning because of their assessment ef- forts?	The present assessment report represents a systematic study of compiled results of assessment data collected for eleven Goals or SLOs: A, B, C, D, E, F, G, H, I, J and K during fall 2021 and spring 2022 semesters. As reported in my former assessment reports that Eq. (1, 2 & 3) listed on page # 6-7 have been rewritten elegantly in mathematical form by Dr. Singh. Additionally, for the past several years, Dr. Singh had been collecting the assessment raw data from all the instructors teaching relevant courses in fall 2021 and spring 2022 semesters. The raw data processing and its analysis work are accomplished using the latest version of MS Excel 2019 software and the conclusions of the analysis work are presented in this assessment report. All Instructors have cooperated and provided the assessment data in a timely in fall 2021 as well as spring 2022 semesters, except for one instructor who taught CSIT242 course for initial 10 weeks of the spring 2022 semester. Therefore, we were unable to include the results of data analysis for CSIT242 course taught in spring 2022. We believe that the assessment of eleven SLOs/Goals in two semesters is itself a great achievement. Additionally, Dr. Singh being a full-time continent faculty in the CIS department has an exceptionally tremendous amount of teaching/service load. There is an important issue involving course offering of CSIT441 and CSIT462 in both fall 2021 and spring 2022 semesters that we did not have qualified instructors to teach these two upper-level courses in the computer science department. Thus, we were unable to include the results of data collection and analysis of SLOS F1, F2, F3 and F4 for the two courses, namely CSIT441 and CSIT462, in the current report. Consequently, we were unable to perform a comprehensive analysis of SLOS F1, F2, F3 and F4 based on limited data collection. The remedy to such an existing problem is that our department needs more resources especially to hire new tenure-track faculty members to teach speech intensive, upper-level course

The results of assessment data analysis are presented in tabular/graphical forms in the assessment report at the appropriate places. If we combine the percentile performance of two categories: Meets and Exceeds Standard, our results are satisfactory for almost all the eleven Goals/SLOs investigated in the current study except for the following six courses : CSIT221 (I1), CSIT241 & CSIT242 (A3), CSIT311 (I2), CSIT341 (A1, A4, A5, B2, J1, J2, J4), and, CSIT425 (C4, K2), where all SLOs/Goals A1, A4, A5, B2, C5, I1, I2, J1, J2 and J4 fall below 70%, but particularly for Goal B2 for CST341 and C4 for CSIT42, the percentile performance is less than 50%. We may mention here that for all J's of CSIT341 course taught in spring 2022, the situation has considerably improved in comparison to the results obtained in Assessment Report of the AY 2020-21. For example, J3 for CSIT341 course is over 70% in spring 2022 semester, which seems to be good progress. However, the percentile performance of three SLOs J1 (60%), J2 (63%) and J4 (67%) for CSIT341 taught in spring 2022 semester still falls below 70%, although for SLO J4, its value is very near to the threshold level of 70%. The fall 2021 and spring 2022 courses for which we obtain percentile performance that lies in the range of 70-100%, we do not need any further improvement in the future data collection. However, there are number of courses where we require considerable improvement in the future data collection, e.g., SLOs A1, A5 and B2 for CSIT341, C4 & K2 for CSIT425, I1 for CSIT221, A4 & I2 for CSIT311 and Goals J1. J2 & J4 for CSIT341 course offerings. Therefore, more data collection is necessary to improve our results in the future data collection of courses offered in fall 2022 and maybe in spring 2023 semester. Thus, we conclude that at least for six courses, more data collection is clearly required to improve upon the percentile performance of several SLOs as listed above, which is a necessary step to be taken to close the loop. I may request the department chair/coordinator to include this important issue in the agenda of the first faculty meeting to be held in the coming fall 2022 semester.

Now, we list some of the comments made by instructors about their low percentile performance of SLOs pertaining to two courses - CSIT311 (I2 & A4) and CSIT425 (B4). As reported by one instructor about his CSIT311 course that he taught in fall 2021 and he commented that *"The performance has improved overall as compared to last Fall. There were 7 students who scored full points and exceeded the expectation as compared to zero last Fall. It was because the course was conducted face to face in the classroom and ITS provided a virtual machine on which I was able to demonstrate the Assembly coding live in the class. I modified my teaching to include more coding demonstrations in class. I provided these programs to the students after the class." Similarly, the instructor teaching his CSIT425 course in spring 2022 semester remarked, <i>"None of the students exceeded and met this SLO for CSIT425 offered in spring 2022."* 

At the end of this assessment report, we now present the results of the responses of CIS senior students who graduated in fall 2021 and spring 2022 semesters, which is done through their participation in the Google online senior exit survey. Unfortunately, none of the graduating senior students participated in the fall 2021 senior exit survey and only two students participated in the spring 2022 senior exit survey. When asked to rate their level of satisfaction with the CIS Department on a scale of 0 to 5, only two graduating senior students responded to Senior Exit Survey and gave an overall score of 3/5, which is an average score and is not so bad considering the current situation that majority the CIS faculty is contingent and on top of it no conclusion could be due to low participation (7.4%) of graduating students in the senior exit survey. The good news is that both senior students have job offer. However, to enhance department rating, Fredonia University must allocate more resources to the CIS department. Both seniors who participated in this exit survey took independent study/senior project course CSIT499 and CSIT497 and only one senior graduating student presented her/his work in the local conference. Senior students who participated in the senior exit survey, both senior students listed the following very useful upper-level courses offered in the CIS Department: Relational Database (CSIT455, CSIT324), Data Structure (CSIT341), Thesis (CSIT497) and Web Programming (since static and dynamic web programming is taught only in CSIT324 course to the CIS majors in the CIS Department, I believe senior graduating students who participated in the senior exit survey may be talking about this course) and these courses were very useful to get the job offers. One student wore courses to be offered in cyber security and the other one wanted more courses to be offered on game development. When asked list five courses you liked the most at Fredonia, the answer was

Web Programming, Yoga, Psychology, Electronic Commerce and Discrete Math 2, Relational Database, Software Engineering and Paradigms of Programming Languages.
When we talk about the accessibility of faculty offices and classrooms in the CIS Department, the average rating in fall 2021 and spring 2022 semesters is 4.5/5, which appears to be great. But when asked about the access to workspace and equipment for their course work in the CIS Department, graduating seniors gave the average rating of 3/5 in spring 2022 semester, which is once again an average score. When asked to list the activities or courses that helped the students most to understand the need to remain current in their discipline, the answer is: Introduction to Discrete Math I & II and Thesis (CSIT497). When asked to list the technology-related skills, if any, seniors have learned outside classes at Fredonia, answer is: Python, Tableau, Linux, JavaScript, PL/SQL and oracle database management.
Here are some positive points cited by only one senior student, who participated in the senior exit survey, in a sample of two students about the CIS Department and its faculty and the other senior student did not comment at all:
<ol> <li>Fredonia was a great experience. In each class I could say I learned something new</li> <li>None</li> </ol>
Here are some adverse remarks made by one senior student about the CIS Department and the other senior student did not comment:
<ol> <li>The department should focus more on make sure learning is more pushed rather than grades.</li> <li>None</li> </ol>



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## **RUBRIC SHEET FOR ASSESSMENT OF PROGRAM OUTCOME H**

## Recognition of the need for and an ability to engage in continuing professional development

## **GRADUATING SENIORS EXIT SURVEY**

Please check the appropriate entry, or choose the most suitable option, or fill the blanks for each of the question given below where possible.

Date:

1. You earned your B.S. degree in

- Computer Science Advanced Computing Track / Software Development Track / General Track
- Computer Information Systems \_\_\_\_\_ Systems Development/ \_\_\_\_\_ System Management
- Another major, but I got a minor in
   Computer Science/
   Computer Information Systems

 2. a. Year started at SUNY Fredonia
 Year graduated

 b. Did you change your major? Yes
 No

If Yes:

c. What was your previous major?

d. Did you transfer from another college to SUNY Fredonia? Yes No

If Yes:

e. How many credit hours did you transfer?

Less than 30 Between 30 and 60 Between 60 and 75 Over 75

f. How many semesters overall you spent at college (at SUNY Fredonia and the college your transferred from)?

3. On a scale of 6 to 1 (with 6 being Excellent and 1 being very poor): How satisfied are you with your education at the Department of Computer and Information Sciences in SUNY Fredonia?

4. Did you participate in any independent study or group project?

• Yes b. No

5. Did take any of the courses (circle what is appropriate):

- CSIT 499 Project,
- CSIT 497 Thesis,
- HONR 400 Thesis,
- CSIT 400 Independent Study,
- CSIT 300 Internship.

6. Did you attend any conferences, workshops, seminars to broaden knowledge and skills?

- Yes b. No
- 7. Do you already have a job offer?
  - Yes b. No
  - If yes, is it related to your major? b. No
    - Yes
- 8. Do you plan to attend graduate school?
  - Yes, already accepted into graduate school; Field:
  - Yes, applying now; Field:
  - Yes, in the future
  - No

9. List five courses you liked the most at Fredonia

- a.\_\_\_\_\_ b. \_\_\_\_\_ C.\_\_\_\_\_
- d.\_\_\_\_\_ e.

10. If you have a job offer, list four courses that were most beneficial to you in securing the job.

- a.\_\_\_\_\_ b.\_\_\_\_
- C.\_\_\_\_\_ d.\_\_\_\_\_

•

<sup>11.</sup> If you had the option to take more elective choices in the discipline, what topic areas would you have liked to have taken at SUNY Fredonia?

•			
•	 	 	

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12. How access	ible	do	you	feel	fac	sulty offices and classrooms were?
(inaccessible)	1	2	3	4	5	(very accessible)

13. Do you thi	nk tł	ne a	cces	ss ye	ou h	ad to workspace and equipment were sufficient for your coursework
(disagree)	1	2	3	4	5	(agree)

14. What activities or courses helped you most to understand the need to maintain currency in the discipline

15. List what technology-related skills, if any, you have learned outside classes at SUNY Fredonia

\_\_\_\_\_

\_\_\_\_\_

16. Do you have a positive remark/comment(s) to share?

17. Do you have a negative remark/comment(s) to share?