

In response to concerns related to the spread of the Coronavirus, Jamestown Psychiatry has decided to take precautionary measures. The following steps will be taken, in order to continue Psychiatry services for SUNY Fredonia students:

- All psychiatric appointments will be conducted via Tele-psych for the remainder of the spring semester. Contact the Fredonia Counseling Center at 716-673-3424 to (re)schedule and/or cancel appointments.
- Contact with patients will be established by phone and/or email, and instructions to download the PsychWebMD video conference app will be sent directly to the patient prior to their appointment.
- Patients can access their appointment on any web-enabled device (smart phone, tablet, PC) that contains a webcam/microphone.
- Patients should arrange to engage in their Tele-psych appointment in a private, well-lit, space that is free from distraction.
- A secured video link will be emailed to the patient 15 minutes prior to the appointment.
- Physician's Scribe will contact the patient 10 minutes prior to the appointment and will connect with the physician.
- Physician will be notified when patient is ready, so they could also join the video conference.
- Patient will be seen and prescriptions will be sent electronically to the pharmacy. Visit notes will be uploaded in the SUNY Fredonia Titanium EMR.
- Follow-up appointments will be made by Physician's Scribe. Appointments will continue to be scheduled on Wednesdays and Fridays between 12-4pm.

For any further inquiries or concerns, please do not hesitate to contact the SUNY Fredonia Counseling Center at 716-673-3424 or Jamestown Psychiatric directly, to address any technical difficulties.

Jamestown Psychiatric PC

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