

Dear Campus Community:

We are now entering the fourth week of distance education, with 113 students studying from the residence halls and everyone else scattered throughout New York, this nation, and across the globe. Technology is allowing education to continue, but not necessarily in the precise format any of us would desire. Over a 9-day period, involving Spring Break and two weekends, the faculty, with many hours of training by key staff, was able to put in place a distance-approach designed to keep each student's academic progress as intact as possible. What a remarkable accomplishment!

Below are three important pieces of information:

### **Academic Advising**

Virtual academic advising and the associated online registration process for fall 2020 classes will continue over the next two weeks. If you have any questions or concerns about advising, please contact the Office of Academic Advising Services (716-673-3188 or [Advising@fredonia.edu](mailto:Advising@fredonia.edu)).

### **Please Register for Classes--Temporary Suspension of All Holds**

To ensure all returning students are able to register online for fall 2020 classes, all holds have been temporarily suspended. Any hold will need to be addressed prior to the start of fall 2020, but will not interfere with online registration this spring because of the unusual and unforeseen circumstances students and their families are facing.

### **Credits/Refunds**

Once all credits are fully calculated and reviewed, they will be loaded into student accounts. This process has been time-consuming, but is nearly complete. [Please read carefully Distance Education Memo #5, which will be distributed next Monday, April 20 to learn exactly how credits/refunds will be handled by SUNY Fredonia, in accordance with SUNY guidelines.](#)

Have a good week, and please stay safe!

Sincerely,

Dennis L. Hefner, Ph.D.  
Interim President